

I would like to know how I can get an close-caption telephone called CapTel by Ultratec, I have been waiting for some time for Massachusetts to have that available. So far, not much luck and many frustrations because the use of an TTY is not effecient or practical. Not many people(hearing people) I know have a TTY, therefore it cost money for them to get one. CapTel is more ideal for me I would be able to use my voice and read the captions on the phone, and it also captions the answering machine messages. I have great difficulty hearing on regular phone and answering machine. Many times I have to get someone to listen to it for me to translate, it makes them frustrated. I was told by TRS in MA that CapTel wont be in Massachusetts, and this state have alot of high technology for many things. It makes me kind of mad because there are deaf and hard of hearing people here, not just me. Also I would like to know about close-caption for computer, relay for voIP, even for Instant Messenger (IM) for voice on IM/chat. Many of us have relied on pagers, IM, sending text messages without voice. I had thought of another issue, it would be nice to have a close-captioned cell phone. I don't know how I can get an CapTel close-captioned telephone, but this will help me tremendously. Thank you for reading my comments.